



Smart Talk

Jan 2009

Welcome to 2009



Smart Talk issues are usually emailed out but this issue has been posted out with your annual User Group invoice. The rules have changed about bulk sending of email so we are seeking your permission to keep you up to date with Smart Talk newsletters. Please email us at newsletters@smartcom.co.nz if you would like to opt out. We would like to take advantage of this opportunity to catch up on the changes that have occurred in many schools over the past year, so, we are running a competition. This will help us maintain our database of contact details for each school as there are now well over 650 Smart-Net schools. As usual, we have added some tips but more importantly, a reminder that this is the best time to check that you have good strong passwords and that your backup systems are working. Please visit our web site at <http://www.smartcom.co.nz> to view the latest news and information. Lastly, a reminder that we are able to provide technical support no matter where you are in New Zealand, just phone our Smart-Assist toll free line.

Cheers
The Smart-Net Team
0508 982 2233

Annual User Group Charges

The Smart-Net and Smart-RAS software solutions include an annual User Group charge to support development while also providing monitoring services to automatically report on your server's health. Security updates, patches and free feature updates to the Smart-Net software are included, plus a free upgrade path to each major release of the Smart-Net software.

This helps us to keep providing you the most fully featured network software and best server solution for New Zealand schools. Let us know if there is anything you consider would make Smart-Net better.

Tech Tip #1

Intranet Login Options

There is a new icon in the Server Management area that will allow you to put photos of the students in action at your school on your Smart-Net intranet homepage.



Log in as "**sysadmin**" and go to the **Server Management** area, select **Intranet Login Options**.



Intranet Login Options

Upload background images one at a time. Every time someone logs on, a randomly selected photo will appear on the login page.



Smart-Assist

We are available to assist with any computer related issues you may have. If you are outside of the Christchurch free calling area, you are welcome to use our toll free number **0508 9822233**. Smart-Assist is a chargeable service, invoiced at \$85+GST per hour. Calls are accrued during the month and only one invoice will be sent per month. Remember, we designed the Smart-Net Software Solution and want to ensure it works for you. We are good at what we do!! Alternatively, the MOE helpdesk is a free service you can use. They can be contacted on 0800 CALLICT.- 0800 225542.



More information is on the back.....

Competition

Just by updating your contact details, we will enter your school into the draw to win one of these Toshiba Digital Photo Frames valued at over \$150.



These look fabulous on the office counter scrolling through images of school events.

To enter, visit our website...

<http://www.smartcom.co.nz/competition>

HP Desktops for Schools

We are part of the Hewlett Packard initiative to provide computers to schools. There are various options available to meet your budget while providing an excellent value for money proposition across the range.

Smart Computer Systems also offer **Smart-Image**, a pre-configured media, which enables you to configure your own machines, without the need of a technician to visit the school, during the initial setup, or, should the machine need re-imaging during its life. You receive the machine, you image it, and you use it, completely configured and ready to login at your school. You may require a technician to assist with the unpacking and connection of the computer to your network.

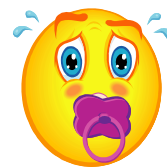


<http://www.smartcom.co.nz/hpdesktops>

New Arrivals

A big welcome to the following schools who have had Smart-Net installed recently:

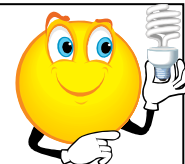
Alexandra Primary School
Westend New Plymouth
Amuri Area School
St Patricks (Bryndwr)
Ngongataha School
Poolburn School
St Josephs School (Queenstown)



Tech Tip #2

Mail Aliases

Every night your server emails the ITcontact email address to report on several aspects of the server. These include your Backup, Antivirus, Raid Status and Server Load Average reports. If the server thinks it is in trouble – you will be emailed.



Log in as “**sysadmin**” and go to the **Server Management** area, select **Mail Aliases**.



Mail Aliases

Check that the right person is listed for ITContact and Principal.

Mail Aliases

E-mail alias configuration



Manage E-Mail Aliases / Add E-Mail Alias		
Alias	Users	
itcontact	stephen, clinton	 
postmaster	clinton	 
principal	murray	 

If you are a SchoolZone customer and using SINA MyMail, then you may require some extra configuration to ensure you receive these important messages. You will require your own domain, ie. xyz.school.nz, along with the standard xyz.schoolzone.net.nz. Contact us if you require an additional domain to be setup, configured and guaranteed to work correctly.

If the server reports are not being received, contact us to have it remedied.

