



# Smart Talk

June 2008



## Welcome

The past 12 months have been very busy for us. Over this time, Smart-Net has been installed in hundreds of schools as part of the Ministry of Education School Infrastructure Upgrade Project. Some of the installations we did ourselves, but many more of them were done, on our behalf, by New Era IT and EdTech and others by approved Smart-Net installers. So, some of you won't know who we are!!

Smart Computer Systems Ltd is a Christchurch based company. We employ 10 staff. We are the developers of the Smart-Net software package that is installed on your server. We provide contracts for technical support to approximately 50 schools in the greater Canterbury area and further as the demand dictates. We provide technical support, by telephone, to hundreds of other schools, as far south as Halfmoon Bay School on Stewart Island, the Chatham Islands and to the very far north of New Zealand.

The Smart-Net server in your school is working to provide you with a stable environment that will allow PCs and Macs file and print sharing facilities, ie. a secure place for teachers to save files that the students don't have access to or a place for the Principal to share information with the Office staff. There are many more features:

- Filtered Internet access for all computers
- Internal and external e-mail
- Daily notices
- Web calendars
- Effective backup system
- Remote access from home / VPN access
- Secure firewall / pin holing
- Antivirus using the MOE antivirus package
- And many other cool features

We are the experts on Smart-Net as we know our product, we designed it, we have been installing it for nearly 10 years and very, very passionate about making it the best solution for our New Zealand schools.

## Smart-Assist

We are available to assist with any computer related issues you may have. If you are outside of the Christchurch free calling area, you are welcome to use our toll free number **0508 9822233**. Smart-Assist is a chargeable service, charged at \$17.50+GST per 15 minutes or part thereof. Remember, we are good at what we do!! Also remember, you can call the MOE helpdesk for free, on 0800CALLICT.



Website: <http://www.smartcom.co.nz>

## Tech Tip

Change your "Admin" passwords.



If you have using Smart-Net 2, there are two administrative usernames: **sysadmin** and **Administrator**. There are over 700 Smart-Net servers around NZ so if you have never changed your default... there are potentially a lot of people out there who could remotely login to your server and view your data. We absolutely recommend you do this as soon as possible.

Log in as "**sysadmin**" and go to the **Server Management** area. The first icon should be "**Change Passwords**". Change both the **sysadmin** and **Administrator** passwords to a secure password that only you know.

Make it difficult – don't make it a dictionary word, make it at least 6 characters long. Use a mixture of upper and lower case letters and include at least one number. Your password cannot be the same as your username and it cannot be blank.

## New Arrivals

A big welcome to the following schools who have had Smart-Net installed in May 2008:

- Manchester Street School
- Opotiki School
- Tahuna School
- TKKM o Te Raki Paewhenua
- Woodleigh School

